



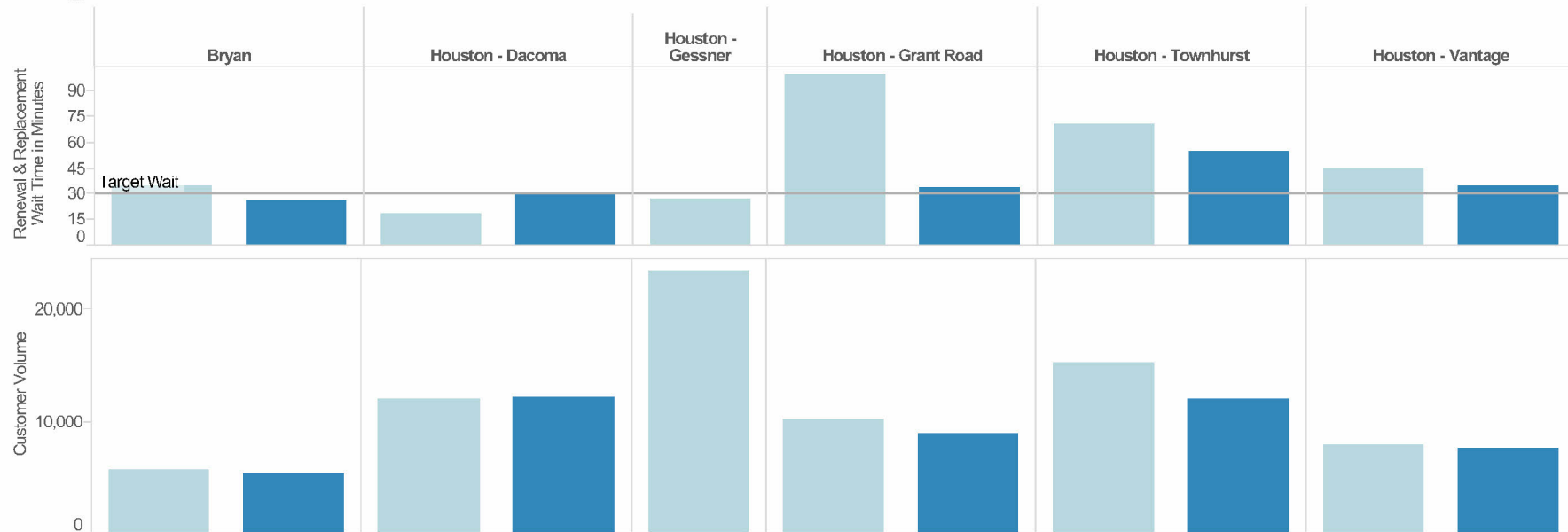
Driver License Regional Monthly Review

Region 2A: West Houston

August 2013

Year
 2012 2013

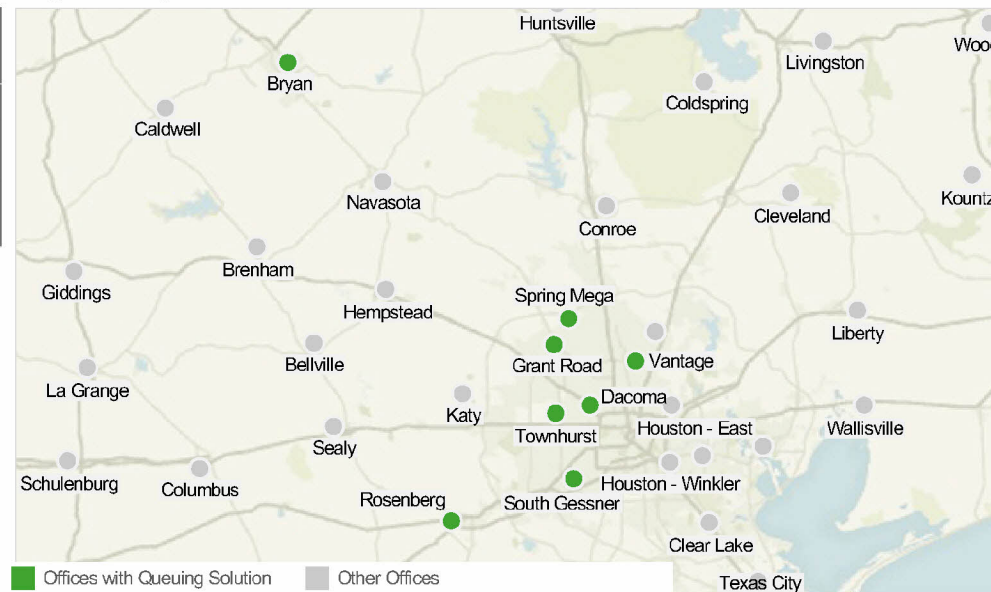
Average Waits and Customer Volume



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Bryan	2,316	935	2,009	26	33	27
Houston - Dacoma	6,063	1,955	4,102	29	34	20
Houston - Grant ..	4,155	2,045	2,752	34	63	13
Houston - Townh..	3,480	2,445	6,042	55	116	87
Houston - Vantage	2,955	1,564	3,114	34	40	17

Regional Map



2:13-cv-193
 09/02/2014

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